

<b>Department of Children and Families</b> <b>Performance Indicators - FY2025 Materials</b>	<b>FY23 Actual</b>	<b>FY24 Revised</b>	<b>FY25 Target</b>
<b>Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.</b>	<a href="http://www.nj.gov/dcf/families/">http://www.nj.gov/dcf/families/</a>		
Average wait time before calls coming in to the State Central Registry hotline are answered.	129 seconds	30 seconds	30 seconds
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	99%	98%	98%
Percent of investigations of Abuse/Neglect Reports completed within 90 days	97%	95%	95%
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	96%	93%	93%
Adoptions finalized within 9 months of a child being placed in an adoptive home	97%	95%	95%
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	94%	96%	96%
Percent of children receiving initial physical exam within 24 hours of entering placement	96%	98%	98%
Percent of caseload levels compliant with established standards:			
-Intake workers	94%	90%	90%
-Permanency workers	100%	95%	95%
-Adoption workers	99%	95%	95%
<b>Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.</b>	<a href="http://www.state.nj.us/dcf/about/divisions/dcc/c/">http://www.state.nj.us/dcf/about/divisions/dcc/c/</a>		
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	100%	99%	99%
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement* <a href="http://www.state.nj.us/dcf/families/csc/mobile/">http://www.state.nj.us/dcf/families/csc/mobile/</a>	97%	95%	95%
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	94%	85%	85%
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	93%	95%	95%
Average length of stay in an out of home treatment setting (per episode)	11 months	11 months	11 months
<b>Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.</b>	<a href="http://www.state.nj.us/dcf/about/divisions/dcf/p/">http://www.state.nj.us/dcf/about/divisions/dcf/p/</a>		
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services (the Federal Standard is 65%)	93%	95%	95%
Percentage of Women's Services clients that have more knowledge of available community resources (the Federal Standard is 65%)	96%	90%	90%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	85%	86%	86%

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Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	82%	90%	90%
Percent of staffing in place for NJ Statewide Student Support Services (NJ4S) Network		85%	85%
Percent of staffing in place for Family Connects NJ		85%	85%
Percent of NJ DCF staff that have completed Implicit Bias training	71%	86%	86%
Percent of NJ DCF staff that have completed Adverse Childhood Experiences (ACEs) training	54%	79%	79%
<b>Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.</b>	<a href="http://www.state.nj.us/dcf/about/divisions/oe/">http://www.state.nj.us/dcf/about/divisions/oe/</a>		
	<b>School Year 2022 - 2023 Actual</b>	<b>School Year 2023 - 2024 Revised</b>	<b>School Year 2024 - 2025 Target</b>
Percent of eligible students graduating high school while enrolled.	98%	99%	99%
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	63%	66%	66%
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	52%	65%	65%

\* The methodology for: "Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement" has been revised to better reflect the group of clients served.